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To whom it may concern

SMR has been providing services to PSSB for more than ten years now, and I would like to say that we have never been disappointed by the service and products supplied by them.

We have used their services over the years for programs such as Train the Trainer, High Impact Presentation Skills and each program delivered has surpassed our expectations, each time.

They have also continued to support the development of our in-house trainers by organising and conducting idea sharing sessions such as the Trainer Meet Trainer (TMT) sessions annually as well as the HRD Conferences that they run successfully every year. The TMT programs which are offered at no charge to their valued clients just goes to show the level of commitment of SMR in really giving value added service to their clients.

As a HR practitioner, I recommend SMR to any organisation that is interested to have a specialist partner in the HR & Training field whose staff are always willing to go that extra mile to ensure that your experience with them would be a special one.

The level of commitment, competency and transparency that SMR have displayed is exemplary and has made our collaboration with them a pleasure. It has given me great pleasure to write this testimonial on behalf of PSSB.

Thank you.

Yours truly

**Innaci Dags**  
General Manager  
HR & Training Department  
Perodua Sales Sdn Bhd